



**CONFIRMATION NO. 4505** 

SERIAL NUMB 09/480,589	01/10/2000		<b>CLASS</b> 705		GROUP ART UNIT 3621			ATTORNEY DOCKET NO. 9D-EC-19348- Ruppelt-et-al	
Jeffrey K. S lan K. Hecl Glenn W. C Charles D. ** CONTINUING ** FOREIGN APP	Skilling kman, Cornel Lowry DATA	(none)	hon GRANTI	l Dbud					
** 03/08/2000  Foreign Priority claims 35 USC 119 (a-d) conmet  Verified and Acknowledged	oreign Priority claimed  S USC 119 (a-d) conditions  et  Allowance  Allowance				DRA	EETS TOTA WING CLAIM 8 72		MS	INDEPENDENT CLAIMS 6
ADDRESS John S Beulick Armstrong Teasd One Metropolitan Suite 2600 St Louis ,MO 631	Squa			,					
TITLE Method, System,	And F	Program Product For C	n-Line S	Service Call Sc	hedulin	ng			
RECEIVED	FILING FEE FEES: Authority has been given in Paper RECEIVED No to charge/credit DEPOSIT ACCOUNT					All Fees  1.16 Fees (Filing)  1.17 Fees (Processing Ext. of time)  1.18 Fees (Issue)  Other  Credit			